

Presents: **HEALTHCARE
QUALITY MANAGEMENT:
CPHQ Exam Review and Study Session**

**Wednesday, February 1st, 2012
Maine Hospital Association
33 Fuller Road
Augusta, Maine 04330**

Planned Course Outline: Subject to modification due to time constraints.

Time	Topic	Presenter
8:00 am - 8:30 am	Introduction and Benefits of CPHQ	Jennifer Charrette, MPH, CPHQ
8:30 am – 10:00 am	Management & Leadership	Beth Dodge, RN, CPHQ
10:00 am – 10:15 am	Break	
10:15 am – 12:00 pm	Information Management	Sharon King, RHIT-CPHQ
12:00 pm – 12:30 pm	Lunch	
12:30 pm – 2:00 pm	Performance Measurement & Improvement	Kathryn Vezina, RN, MSN, JD, Esq. CPHQ
2:00 pm – 2:15 pm	Break	
2:15 pm – 3:45 pm	Patient Safety	Trudy O'Bar MT, CPHQ
3:45 pm – 4:00 pm	Questions & Evaluation	

YOU SHOULD ATTEND IF

- √ You are considering or preparing for the CPHQ certification
- √ You are new to the field or your position and desire to enhance your skills and knowledge
- √ You feel the need for an update

CONTENT AND FORMAT

This workshop covers the key content areas listed by the Healthcare Quality Certification Board (HQCB) as included in the 2012 CPHQ Exam. Although attendance does not guarantee that one will pass the CPHQ Exam, this workshop provides the most current information available, along with an innovative, hands-on instructional format designed to maximize learning.

Directions to MHA

Heading North -From Interstate 95 Northbound take Exit 109, bear right onto Western Avenue (the Senator Inn will be on your right). Continue on Western Avenue. At the third set of lights take a left onto Meadow Road. Stay to the right at the fork onto Fuller Road. MHA is the third building on the right. Free Parking is in front of the building.

Heading South - From Interstate 95 Southbound take Exit 109-A, bear right onto Western Avenue (the Senator Inn will be on your right). Continue on Western Avenue. At the third set of lights take a left onto Meadow Road. Stay to the right at the fork onto Fuller Road. MHA is the third building on the right. Free Parking is in front of the building.

Registration Form – Participants are encouraged to register by January 25th, 2012.

PLEASE CIRCULATE

Name: _____ Title: _____

Organization: _____

Mailing Address: _____

City: _____ State: _____ Zip: _____

Telephone: (_____) _____ Fax: (_____) _____

E-mail: _____

Tuition

MAHQ Member	\$ 40.00
MAHQ Membership Renewal and Program	\$ 80.00
Non-members	\$ 55.00

Please enclose check made payable to: **MAHQ**

Mail registration form to: **CPHQ Workshop**

Attn:– Rhonda Lanzara-Dalfonso, MAHQ Treasurer
Mercy Hospital
144 State Street
Portland, Maine 04101

**INFORMATION ABOUT THE CERTIFICATION EXAMINATION FOR CERTIFIED PROFESSIONAL
IN HEALTHCARE QUALITY (CPHQ)**

- The HQCB examination is available for administration in computer-based format at more than 100 AMP Assessment Centers geographically distributed throughout the United States (the locations in Indiana are Evansville, Ft. Wayne, and Indianapolis).
- A potential candidate can submit an application on-line and schedule a time to take the test on the same day. Theoretically, a candidate could sit for an examination the week he/she applies. The on-line application submission is currently available on the AMP website (www.goamp.com), or click on the link on HQCB's website (www.cphq.org).
- The acceptance of the candidate's application is valid for 90 days. A candidate who fails to schedule an appointment for an examination within the 90 day period forfeits the application and all fees paid to take the examination. A complete application and examination fee are required to reapply for a future examination.
- The only Quality Management certification exam process fully accredited by the National Organization for Competency Assurance
- The examination is written to test the knowledge, skills and abilities of effective quality management professionals who have been performing the majority of the tasks on the examination outline for two (2) years. It is not appropriate for entry level candidates.